

FOI Number 49718

FOI Requestor Peter Jones

Please provide the following information in accordance with the Freedom of Information Act, in electronic format:

PART 1.

Please provide the following information, grouped by quarter from 01 January 2016 until the present day:

\* The number of non-straightforward settlement out-of-country visa applications completed within 12 weeks for applications received in that quarter

\* Of those not completed within 12 weeks and accepted, the total time to completion grouped into groups no larger than 4 weeks (eg 12-16 weeks, 16-20 weeks 20-24 weeks and so on) for applications received in that quarter

\* Of those not completed within 12 weeks and rejected, the total time to completion grouped into groups no larger than 4 weeks (eg 12-16 weeks, 16-20 weeks 20-24 weeks and so on) for applications received in that quarter

\* The average time to resolve for all non-straightforward settlement out-of-country visa applications received in that quarter

\* The longest time to resolve for any non-straightforward settlement out-of-country visa application received in that quarter

\* The number of non-straightforward settlement out-of-country visa applications received in that quarter that are still pending at the time this FOI request is fulfilled

Our records indicate that...

**Table 1 - The number of non-straightforward settlement out-of-country visa applications completed within 12 weeks for applications received in that quarter between 01 January 2016 and 30 June 2018.**

Visa Resolved ...	Total Number of Visa Applications Resolved by Visa Application Received Quarter										Total
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	
within 12 weeks	1,035	1,155	1,075	1,320	1,285	1,905	1,890	1,570	1,540	355	13,135

Notes

Visa Application Date is between 01-Jan-2016 and 30-jun-2018

Endorsement Category is 'Settlement'

Complexity is 'Complex' (non-straightforward)

Visa Application Days To Resolve is less than 85 days (within 12 weeks)

Visa Resolved Date is on or before 30-jun-2018

out-of-country.

**Table 2 - The total number of issued applications, grouped as per operational classification, for applications received in that quarter between 01 January 2016 and 30 June 2018.**

Visa Issued...	Total Number of applications Resolved and Issued by Visa Application Received Quarter										Total
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	
within 13-16 weeks	65	115	205	35	115	585	165	260	25	-	1,570
within 17-20 weeks	65	125	145	20	175	500	45	220	*	-	1,290
within 21-24 weeks	55	35	10	20	305	135	25	55	-	-	645
within 25-28 weeks	10	15	*	15	150	15	15	5	-	-	225
within 29-32 weeks	*	5	*	30	40	20	5	-	-	-	100
within 33-36 weeks	-	-	*	15	5	5	-	-	-	-	25
within 37-40 weeks	*	-	-	10	5	5	-	-	-	-	20
within 41-44 weeks	-	-	*	5	*	*	-	-	-	-	10
within 45-48 weeks	-	-	-	5	*	-	-	-	-	-	5
within 49-52 weeks	-	*	-	5	-	-	-	-	-	-	5
Over 52 Weeks	-	*	-	-	-	-	-	-	-	-	-
<b>Total</b>	<b>195</b>	<b>300</b>	<b>365</b>	<b>155</b>	<b>790</b>	<b>1,265</b>	<b>250</b>	<b>535</b>	<b>25</b>	<b>-</b>	<b>3,890</b>

Notes

Visa Application Date is between 01-Jan-2016 and 30-jun-2018

Endorsement Category is 'Settlement'

Complexity is 'Complex' (non-straightforward)

Visa Resolved Date is on or before 30-jun-2018.

Visa is 'Issued'.

out-of-country.

Groupings applied as per operational request.

4 week periods week13-16, 17-20,21-24,25-28,29-32,33-36,37-40,41-44,45-48,49-52 & over 52 weeks

**Table 3 - The total number of refused applications, grouped as per operational classification, for applications received in that quarter between 01 January 2016 and 30 June 2018.**

Visa Refused...	Total Number of Days to Resolve and Refused by Visa Application Received Quarter										Total
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	
within 13-16 weeks	30	75	110	20	55	345	85	55	15	-	790
within 17-20 weeks	30	75	60	*	210	430	20	50	*	-	875
within 21-24 weeks	60	30	5	10	335	100	20	15	-	-	575
within 25-28 weeks	5	5	-	40	290	10	5	-	-	-	355
within 29-32 weeks	-	-	-	95	50	5	5	*	-	-	150
within 33-36 weeks	*	5	-	20	10	5	-	-	-	-	40
within 37-40 weeks	5	-	*	10	5	*	-	-	-	-	20
within 41-44 weeks	-	-	5	5	5	-	-	-	-	-	20
within 45-48 weeks	*	*	5	-	*	-	-	-	-	-	5
within 49-52 weeks	-	*	-	*	*	-	-	-	-	-	5
Over 52 Weeks	5	5	5	*	-	-	-	-	-	-	15
<b>Total</b>	<b>135</b>	<b>195</b>	<b>190</b>	<b>210</b>	<b>960</b>	<b>900</b>	<b>135</b>	<b>120</b>	<b>15</b>	<b>-</b>	<b>2,850</b>

**Notes**

Visa Application Date is between 01-Jan-2016 and 30-jun-2018  
 Endorsement Category is 'Settlement'  
 Complexity is 'Complex' (non-straightforward)  
 Visa Resolved Date is on or before 30-jun-2018.  
 Visa is 'Refused'  
 out-of-country.

**Table 4 - The average time to resolve for all non-straightforward settlement out-of-country visa applications received in that quarter between 01 January 2016 and 31 March 2018.**

Visa Resolved...	Average Number of Days to Resolve by Visa Application Received Quarter									
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2
Average days to resolve	72.8	78.7	78.9	87.9	118.3	98.2	69.7	73.9	52.9	34.0

**Notes**

Visa Application Date is between 01-Jan-2016 and 30-jun-2018  
 Endorsement Category is 'Settlement'  
 Complexity is 'Complex' (non-straightforward)  
 Visa Resolved Date is on or before 30-jun-2018  
 out-of-country

**Table 5 - The longest time to resolve for any non-straightforward settlement out-of-country visa applications received in that quarter between 01 January 2016 and 31 March 2018.**

Visa Resolved	Longest Number of Days to Resolve by Visa Application Received Quarter									
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2
Longest days to resolution	425	414	379	392	353	310	229	208	124	66

**Notes**

Visa Application Date is between 01-Jan-2016 and 30-jun-2018  
 Endorsement Category is 'Settlement'  
 Complexity is 'Complex' (non-straightforward)  
 Visa Resolved Date is on or before 30-jun-2018  
 out-of-country

**Table 6 - The number of non-straightforward settlement out-of-country visa applications received in that quarter between 01 January**

Visa Resolved	Number of Visa Applications Pending by Visa Application Received Quarter										Total
	2016-Q1	2016-Q2	2016-Q3	2016-Q4	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	
Pending	70	65	5	20	35	80	100	685	1,350	330	2,735

**Notes**

Visa Application Date is between 01-Jan-2016 and 30-jun-2018  
 Endorsement Category is 'Settlement'  
 Complexity is 'Complex' (non-straightforward)  
 Visa Resolved Date is Null or after 30-jun-2018.  
 out-of-country

Figures are rounded (except the Averages in Table 4) to the nearest 5 ('-' = 0, '\*' = 1 or 2).

- 1 These statistics have been taken from a live operational database. As such, numbers may change as information on that system is updated.**
- 2 Data extracted on 04/09/2018